

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In application of:	: Group Art Unit:
McIntyre et al.	
Serial No.:	: Intellectual Property Law Department
	: International Business Machines Corp.
Filed:	11400 Burnet Road
	: Internal Zip 4054
Title: Method, Apparatus and Computer	: Austin, Texas 78758
Program Product for Concurrent Phone Call	
Routing and Data Retrieval in an Enterprise	

INFORMATION DISCLOSURE STATEMENT

Assistant Commissioner for Patents
Washington, D. C. 20231

Sir:

Applicants submit herewith patents, publications or other information of which they are aware, which they believe may be material to the patentability of this application and in respect of which there may be a duty to disclose in accordance with 37 CFR 1.56.

While this Information Disclosure Statement may be "material" pursuant to 37 CFR 1.56, it is not intended to constitute an admission that any patent, publication or other information referred to herein is "prior art" for this invention unless specifically designated as such.

In accordance with 37 CFR 1.97(g) the filing of this Information Disclosure Statement shall not be construed to mean that a search has been made or that no other material information as defined in 37 CFR 1.56 (a) exists.

The attached form, PTO-1449, provides a listing of patents, publications, or other information as required by 37 CFR 1.98 (a)(1).

A copy of each of the items on PTO-1449 is supplied herewith.

Respectfully submitted.



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In Place of FORM PTO-1449 (Modified)

Serial No. _____

**LIST OF PATENTS AND PUBLICATIONS FOR
APPLICANT'S INFORMATION DISCLOSURE
STATEMENT**

Applicant: McIntyre et al.

Filing Date: _____

Group: _____

Atty. Docket No. AUS920030187US1

Reference Designation

U. S. PATENT DOCUMENTS

<u>Examiner Initial</u>	<u>Document Number</u>	<u>Date</u>	<u>Name</u>	<u>Class</u>	<u>Subclass</u>	<u>Filing Date if Appropriate</u>
_____	AA 6,418,210	07/09/02	Sayko	379	142.15	11/29/99
_____	AB US2002/0191595A1		Mar et al.	370	352	06/13/02
_____	AC US2002/0181683A1		Mani	379	201.01	05/31/01
_____	AD US2003/0021290A1		Jones	370	466	07/25/01
_____	AE US2003/0021403A1		Jones	379	210.02	07/30/01
_____	AF US2002/0146105A1		McIntyre	379	211.02	04/05/01
_____	AG US2002/0146104A1		McIntyre	379	211.02	04/05/01
_____	AH 6,408,063B1	06/18/02	Slotte et al.	379	230	10/05/99
_____	AI					
_____	AJ					
_____	AK					

FOREIGN PATENT DOCUMENTS

<u>Examiner Number</u>	<u>Document Date</u>	<u>Country</u>	<u>Class</u>	<u>Subclass</u>	<u>Translation Yes No</u>	<u>Initial</u>
_____	AL					
_____	AM					
_____	AN					
_____	AO					
_____	AP					

OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)

Examiner
Initial

_____ AR
_____ AS
_____ AT
_____ AU

Examiner: _____

Date Considered: _____

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.